

THE BRIGHTON BUGLE

The Official Publication of Brighton Volunteer Ambulance - 12/29/2023

"Reliable, Professional, Always Ready"

ON CALL CHIEF

Date(s)	Officer	Phone
Friday (12/29) - Friday (1/5)	3M-10 - J. Tomaschko 3M-30 - T.Brown	(585) 474-5225 (707) 888-8945

	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
Shift(s)	All set	18-06	18-23	18-06,18-23, 17-05	18-23	18-23	07-17,18-23, 18-06

OPERATIONS DEPARTMENT

Happy New Year

Just a quick thank you to everyone who is working so hard to make BVA a great place to work. I'm really proud of the progress weve made this past year and truly feel like the best is yet to come.

Happy New Year!
-Chief Tomaschko

Code 32 Documentation

Team, while it is the Captain's responsibility to ensure that all calls are rectified for the day at the end of their shift, writing the actual PCR can, and should be assigned whenever fair and practical. That said, if you decline a response, based on the Code 32 Policy, please take a moment and write the chart, particularly if other crews are not in service or down charts.

-Chief Tomaschko

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p: 585.271.2718 | f: 585.442.9198 | w: www.brightonambulance.org

BVA Suggestion box: <https://survey.alchemer.com/s3/6999428/BVA-Suggestion-Box>

Monroe County Peer Support - 585.310.1661

BVA is committed to following an effective compliance program and preventing issues, errors, fraud, waste and abuse.

Compliance Hotline 888.503.3997 x 23

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Call Rotation

There has been some confusion expressed lately regarding how to determine "who is up". Typically we run in order. 5am crew is first up, followed by the 6am crew, and so on. If the 5am crew took the last call, they are last out, regardless of when they clear the hospital, providing they are not the only rig in service. We allow a courtesy hour here. Meaning when you are within the last hour of your scheduled shift, you and your partner will be the "last out truck". This is in the hopes of getting everyone out on time, or as close to as possible.

It is also considered a courtesy to arrive 15min prior to your scheduled SOS, to assist in relieving the offgoing crew, and facilitate change over. While it's not "required" I'm sure we can all appreciate the notion of being saved at 1745 from the late call because our relief arrived just a little early.

-Chief Tomaschko

Clinical Care

Narcotics- When administering narcotics please make every attempt to use the medications with the earliest expiration date. This will make Nate's job easier as he needs to take all expired medications back to Strong. When doing the special in EMS Charts please make sure the following information is in the special report. **Dose, Lot#, expiration date and BVA CS number.**

New 12-lead SOC and also New BGL Soc have been sent out and can be found on the BVA page. If there are questions or concerns please see me.

Also, when returning kits to the safe, please be sure to cinch the seal all the way. There have been many instances where the seal was so loose, someone could have removed a vial with the seal remaining intact.

Captain Hockenberry

Logistics-

New Flycar bags are in service.

With the hospitals running out or limiting blankets to EMS crews and for a little extra warmth. I have decided to add wool blankets to the rig's linen supply and stretchers. Limit 2 per rig (1 for the stretcher and 1 extra in the rig). These blankets are

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NOT to stay with the patient after drop off. They are a reusable item for us. If they become contaminated in any way, please bring them back and wash them here.

Still missing both temp ID cards. Both cards have been deactivated until I get them back. They need to be returned to me ASAP.

-Captain McCaughey

Uploads

There has been a rash of intermittent failures in the Tempus uploads. This is an EMS charts problem, not a monitor problem. During their maintenance this past week, something had a negative effect on mapping and some uploads are not working. EMS charts is aware and they are working on it. Please create a support ticket when this happens. This can be done by clicking on the “open support” tab at the bottom of the left menu column. Once you have opened a ticket, please send me the ticket number so I can forward it to the reps we have been working with on the recent import fixes.

There are 2 ways to attach your upload information. You can either print a copy of the ECG or rhythm strip, scan and attach it to the chart, or, any officer who has Corsium access can download the full report in a PDF and attach it to the chart. This is the preferred method.

-Chief Tomaschko

Daily Rig Checks

I have published a new daily rig check form to the website. We will no longer have a separate form for ALS/BLS checks and options for the sheet will populate based on your selections. (If you indicate you are on a BLS ambulance, there will be no ALS gear listed etc). **Only one sheet is to be completed per crew.** There is a field to indicate that both partners are in agreement over the state of the equipment/truck. Checks are a team task.

In the interest of convenience I have opted to add a “select all” button where I can to speed up your check. This will be removed if I find that checks are not being done or done correctly. The sheet is also pretty limited in terms of what is required to fill out but if trucks continue to be left in poor condition at EOS this is going to change. **The less work you make for me, the less work I will make for you, do not be the person that ruins this for everybody.**

I also want to point out that there are required fields on the sheet with the expectation being that if the item is missing when you check the truck, you remedy this, and then check the box. If whatever is missing is not something you can easily remedy, the shift supervisor needs to be made aware as the truck cannot be in service until this is fixed. Please document any missing items in the comments box at the end of the form so that we can track discrepancies. I will take this opportunity to also remind you that your start of shift check is a DOH requirement.

Lastly, please recognize that I am human and there is no simple graphical interface to edit these sheets - as such it is possible that I have missed something. If this is the case, please reach out to me via email so I can update this ASAP. Thank you for your patience.

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-Captain Sondhi

Rig Washing

We recently got in a few foam cannons for the pressure washer. This is to hopefully reduce workload, save soap, preserve the vinyl decals. When preparing the foam cannon you should only use **a little bit of soap** and fill the rest of the container with warm water. The soap is a concentrate mix. Putting more soap in the bottle will not increase the amount of foam, it will just waste soap. Also, when putting the spray nozzle back on the pressure washer, please ensure it is secure by pointing it at the ground before pointing it at the vehicle.

While the foam cannons reduce the effort required in putting soap on the vehicle, if the truck is visibly dirty, you will likely still need to use a brush to agitate the mixture and get the dirt off. In the summer/spring the foam cannon should suffice without mechanical agitation.

Please wash your vehicle at EOS when it is possible to do so (PCRs and restock take precedence). We all know how much damage salt and corrosion can do.

- Captain Sondhi

Lieutenant's Lit Bits

That Syncing Feeling

If your Tempus Pro and LS units are taking their sweet time synchronizing, try holding down the **blue** menu button in the bottom-right corner of the Pro, and the bottom-most menu button on the LS at the same time. This pairs them manually so you can finish your rig check with the peace of mind that your cardiac monitor is functioning properly. See the buttons highlighted in the following illustration. Remember that both will chime while showing the solid Bluetooth symbol on each screen as they synchronize.

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Uniforms-

Just a quick update on Uniforms.

I appreciate the quick response in receiving a few requests right away.

Unfortunately, my reply and/or distribution will not be as quick. There is some clean up and organizing that needs to be done,, and I will fill orders as I find the supplies to fill them with. Please bear with me, as we are going through the process.

Stay safe!

-Lt. Cohen

Drive Cams - **Concerning Trends**

Seatbelts

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Ensure you and your partner are wearing your seatbelts appropriately before the vehicle is in motion. It's against the law and clearly unsafe not to.

Electronic Device Distractions

In the past two months, we have had two near collisions due to the driver being distracted. One distraction involved the MDT and another involved a cellular device. If you need to navigate using your cellular device, use the cellphone holder that is placed on the ambulances / flycars instead of holding it in your hand. Passengers should be able to relay information on the MDT to the driver as necessary.

Excessive speed / Driving too fast for conditions

In rain, snow or inclement weather, be extra attentive to your speed. Traveling >25+ MPH during a red response in any condition is unacceptable and reckless. Traveling >15+ MPH during a non-red response in any condition is also unacceptable.

Failing to Stop / Incomplete Stops

Come to complete stops at stop signs. During red responses at right light intersections, be sure that you stop to ensure every driver sees you and stops before you enter the intersection.

Fleet

FLEET STATUS BOARD Jan 1 thru Jan 8		
Unit	Assigned to:	Note:
3049	Crew 2 / 7	
3059	Crew 3	
3069	Reserve	
3079	Crew 1 / 6	
3089	Crew 4 / 5	
Medic 30	Primary	
Medic 31	Secondary	
Hey Folks : Friendly reminder to unplug all rigs before washing Quick reminder : Plug in portables and Tempus at your EOS Thanks for all you do		

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TRAINING DEPARTMENT

No News

BUSINESS MANAGER/HR

Updated BVA Policy Manual

I had originally stated that the latest & greatest HR Policy manual would be disseminated today. Unfortunately it won't be, Bene-Care needs a few more days to update it per the changes requested. My apologies for this; I should have confirmed the date with them prior to any commitments. Barring any additional issues, it should be out next week. I will email the careerstaff@ group in our system when it is available as well as provide each person the acknowledgement that must be signed. Meanwhile, please field any questions through either Laura or myself. Thank you for your patience!



Hardy Schulz	December 14th
Joan Cohen	December 22 nd
Lindsay Reilly	December 29th

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Meeting Minutes

Summary of Board of Directors Mtg held by zoom on December 13, 2023:

Town Supervisor and zoning board member passed on kudos regarding our two recent calls for service.

Recently, BVA became a member of Brighton Rotary who gave us an orientation about how they support communities locally/nationally/internationally. Dennis, Laura, and Jevon will be attending their January meeting to give a presentation about BVA.

Thank you to Michael Pollock and Jeff Gutenberg for their Board service as December is their final meeting as members.

Funding request approved for new conference room in Business Office area and it will also repurpose the area by Jevon's office to be a conference area. Funding from capital reserve.

Website is being reviewed for updates and improvements.

o Added a "message from the president" requesting donations to our fund drive.

WROC commercials – our marketing representative is looking for another sponsor in early 2024.

Fall '23 fund drive campaign was mailed around 11/15/23. As of 12/7/23, we've received \$19,526, which is up significantly year over year so far.

Direct Pay bill was signed by the governor.

o The BVA receivable is about \$235k on average. We'll receive close to 100% of this amount when the bill goes into effect in 2025.

Revenue Committee:

Potential projects are to research working with Strong on coordinated transports, bequeath program, grant writing, expand training programs, WROC could do a commercial for us at a lower rate (topics: recruitment, training).

Retention and Recruitment:

Complete recommendation will be provided in January meeting including any funding requests.

Employee Manual completed.

Independent Audit:

January meeting will have what was evaluated and resolved, and the economic impact with PAB.

Included will be any recommendations for BVA or PAB going forward.

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Words From The Board

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