STANDARD OPERATING GUIDELINE

[Mutual Aid]

BRIGHTON
Volunteer Ambulance

Department: Operations	SOG#206	**Applicable to:** All Staff
Effective Date: 1 March 2020	1 Page	**Authority:** Chief of Operations
Applicable CAAS Standard:		**Revised Effective Date:** 1 August 2021

1618Purpose:

The purpose of this Standard Operating Guideline (SOG) is to outline the position of Brighton Volunteer Ambulance (BVA) regarding the participation in and use of Mutual Aid.

Scope:

The scope of this document applies to all staff. The SOG details the participation in mutual aid as well as resource utilization with neighboring agencies.

Guideline:

1. This agency is a participant in the Monroe County Mutual Aid plan.
2. The plan is on file in the Chief's Office.
3. As a 3rd Battalion Agency, the agency will status units on the Monroe County Ambulance Tracker. If all statused ambulances are unavailable from this agency, mutual aid from the closest, most appropriate agency will be started. This decision is at the discretion of the dispatchers.
4. The agency will participate in Staging agreements with neighbors. In the event an agency is staged on our behalf, the call should be dispatched to them.
5. In the event our agency is staged for another, responses will be made as dispatched. At "Code 32 status" the agency may refuse a stage/mutual aid request, request based on the Code 32 policy, #112(2).
6. Dynamic staging requirements will be detailed in Administrative Orders.
7. In the event this agency covers a call in a neighboring district, a care report will be generated as we would with any call.
8. In the event a call in our primary district is covered by another agency, a "No crew available" outcome chart will be generated by the Shift Supervisor.
9. In the event of a Regional Mutual Aid request, such as a response outside of the Greater Rochester area (Livingston, Monroe, or Wayne County), the Shift Supervisor will need to approve the request.
10. In the event of a State or Federal Mutual Aid request, the Shift Supervisor will need approval from the Chief.

This document supersedes any documents on the topic dated prior to the effective date noted above.

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